

Frequently Asked Questions (FAQs)

What does non-discrimination mean?

Caltrans cannot, on the basis of race, color, or national origin, either directly or through contractual means, do any of the following actions:

- Deny program services, aids or benefits.
- Provide a different service, aid or benefit, or provide them in a manner different from what is provided to others.
- Segregate or separately treat individuals in any matter related to the receipt of any service, aid or benefit.
- Deny an opportunity to participate as a member of a planning, advisory or similar body that is an integral part of the program.

How Is Title VI Enforced?

- Conducting internal and external compliance reviews
- Conducting Title VI Program Implementation training
- Developing Title VI compliance information for internal and external dissemination
- Processing Title VI complaints received by Caltrans

What happens to the data after it is entered into the system?

After the data has been entered, the forms will be destroyed, to maintain confidentiality.

If there are other questions regarding the survey, please ask the member of the public to contact the Office of Business and Economic Opportunity at 916-324-8379 or Title.VI@dot.ca.gov

DEPARTMENT OF TRANSPORTATION

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Making Conservation
a California Way of Life.

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NON-DISCRIMINATION POLICY STATEMENT

The California Department of Transportation, under Title VI of the Civil Rights Act of 1964, ensures *"No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."*

Caltrans will make every effort to ensure nondiscrimination in all of its services, programs and activities, whether they are federally funded or not, and that services and benefits are fairly distributed to all people, regardless of race, color, or national origin. In addition, Caltrans will facilitate meaningful participation in the transportation planning process in a nondiscriminatory manner.

Related federal statutes, remedies, and state law further those protections to include sex, disability, religion, sexual orientation, and age.

For information or guidance on how to file a complaint, or obtain more information regarding Title VI, please contact the Title VI Branch Manager at (916) 324-8379 or visit the following web page:
<https://dot.ca.gov/programs/civil-rights/title-vi>.

To obtain this information in an alternate format such as Braille or in a language other than English, please contact the California Department of Transportation, Office of Civil Rights, at 1823 14th Street, MS-79, Sacramento, CA 95811; (916) 324-8379 (TTY 711); or at <Title.VI@dot.ca.gov>.

Original signed by
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Director